

Matthew Jones

Contact Details

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Education

Bangor University Computer Systems Engineering BEng (Hons) (2018 – Present):

First year result: 66%

Second year result: 1st

Expected Result: 1st

- Modules currently completed includes: Circuit Theory and Design, Digital Electronics, C and Java Programming, Computer Architecture and Networks, Engineering Mathematics, VLSI Design, Matlab, Data Structures and Algorithms, VHDL Programming, Analogue Electronics, Pattern Recognition and Neural Networks, Electromagnetics, Signal Processing and Coding Communications.
- Modules currently taking includes: Control Systems, Microwave System Design, and Distributed Systems.
- Group Leader of 2nd Year Team Project to design and develop a product of our choice whilst justifying any choices made. In which we received the second highest mark in the class.
- Active member and Project officer of the Bangor University MakerSpace Society, where creative minds interested in engineering and technology could start and participate in projects.
- Volunteer at the Bangor University Healing Gardens

Barton Peveril College (2012 – 2014):

- IT BTEC Level 3 Diploma Grade: Distinction*
- IT BTEC Level 3 Subsidiary Diploma Grade: Distinction
- A Level Mathematics Grade: C
- AS Business Studies Grade: D

Wildern Secondary School (2007 – 2012):

- 6 A-C GCSE's including an A in Maths and a C in English.

Previous Employment:

Lead IT Support Technician at Fujitsu (2017 – 2018):

- In 2017 I moved over to Fujitsu, one of the largest IT service providers in the world and became the lead support technician for British American Tobacco in Southampton.
- As opposed to my previous job I was now supporting my colleagues and provided VIP support, which included directors of the company.
- I also provided IT Support to the company's remote sites based around the country.

IT Support Technician at Computacenter (2014 – 2017):

- Originally starting as an apprentice at Computacenter, one of Europe's leading independent providers of IT infrastructure services, I was offered a job as a mobile technician two months before finishing the apprenticeship.
- In this new role, I helped cover other IT roles for various companies including Civil Aviation Authority (CAA), Lloyds Banking Group, Nationwide and Serco.
- I have been a part of multiple projects, including the Windows 8.1 rollout for Hampshire Police and the Windows 10 rollout for British American Tobacco.

- In 2016 I was awarded the Computacenter's rookie of the year award, in recognition of my hard work after finishing the apprenticeship.

Volunteer at Care and Relief for the Young Charity (2013 – 2016):

- During weekends I volunteered at a local charity shop to gain work experience and help people in need.
- Through this employment I learned many skills including customer service, working on a till, stacking shelves and being part of a team.

IT Skills:

- Visual Studio
- Adobe Creative Suite
- Microsoft Office
- Active Directory
- Printer Fault Diagnostics and Hardware repairs
- SCCM
- Advanced knowledge of all Windows Operating systems
- Linux based OS like Ubuntu
- Mac OS & IOS
- Computer Hardware Repair
- Software Diagnostics
- Quartus Prime

Other Qualifications

- Level 3 I.T Apprenticeship Qualification (2015)
- Duke of Edinburgh Silver Award (2014)
- COMPTIA A+ (2015)
- St. Johns Ambulance Level 1 First Aid training (2012).
- Accredited in fixing Lenovo, Dell, HP laptops and Desktops. (2015)
- Full UK Driving Licence (2015)

Personal Skills

- Having an interest in computers and other technologies, which started from a young age, has made me want to pursue a career in engineering.
- Good time management skills and independent working skills due to managing my own workload through ticketing systems, which had various priority association.
- Troubleshooting methodology which has been improved over the years by finding faults in IT equipment.
- Teamworking skills that have been built up by being a part of a team in the workplace and provided key support to my fellow students in engineering projects.
- Communication skills that have been further developed whilst working as an IT technician, due to assisting many new starters in companies by helping them getting settled in.

References are available upon request